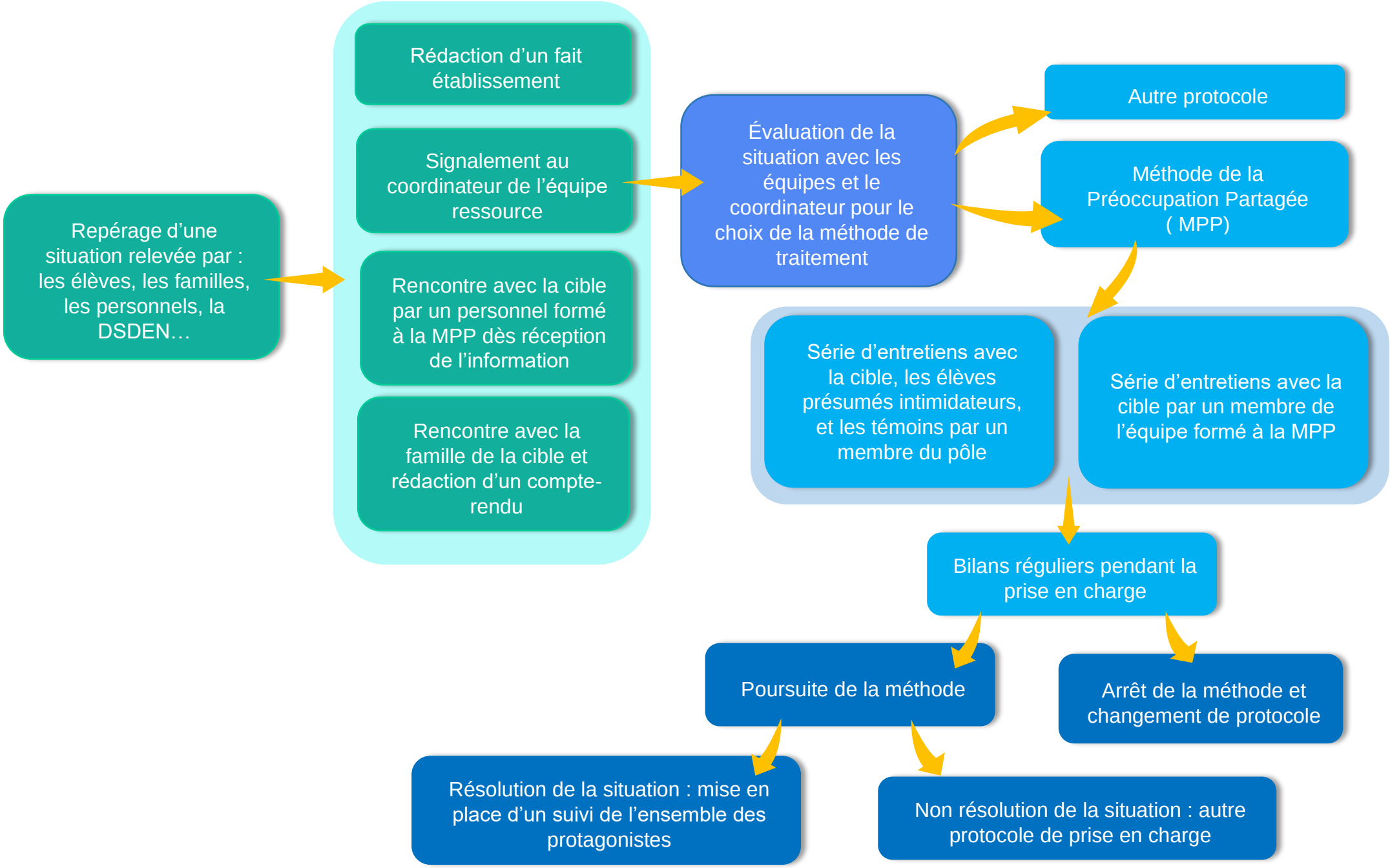CIRCUIT DE TRAITEMENT D'UNE SITUATION DE HARCELEMENT